

## **KNOW BEFORE YOU GO**

## The Highlands at Sugar

2173 Sugar Mountain Drive, Sugar Mountain, NC 28604

Phone: (828) 898-9601









## The Highlands at Sugar Policies:

- No pets allowed
- Parking is offered onsite for one car per unit
- Smoking is permitted outside only, on property or on the unit's deck/balcony
- Reservations cancelled within 45 days of your date of arrival will result in a forfeit of your full deposit.

#### The Highlands at Sugar Amenities:

An enclosed heated pool
A European-style hot tub
An exercise room
A Redwood sauna
A recreation room
Children's play area
Shuttle service is offered from resort to
Sugar Mountain base lodge, on weekends,
during ski season

# Grocery stores near The Highlands at Sugar:

Food Lion Lowes Food

#### Here are some items you may want to bring for your stay at The Highlands at Sugar:

Food to prepare
Hiking gear: boots, a map, bug spray, etc.
Ski equipment
Golf equipment
A vehicle with four-wheel drive, if
traveling during winter months

# When staying at The Highlands at Sugar, these are the items provided in your unit:

#### **Bathroom Items:**

Shampoo Conditioner Lotion Bath soap Toilet paper Bath linens

#### Kitchen Items:

Dishwashing liquid Dishwasher soap Paper Towels Kitchen linens

#### Other:

Laundry detergent Bed linens

### The Highlands at Sugar Accommodations:

The spacious one-bedroom condos at The Highlands at Sugar feature fully-furnished kitchens, one bathroom with a Jacuzzi tub, a king-size bed, a sleeper sofa in the living room and will comfortably accommodate four guests. The condo also includes a wet bar, a stereo sound system, a wood-burning fireplace and a balcony (shared/private).

The spacious two-bedroom split level condos at The Highlands at Sugar feature fully-furnished kitchens, one bathroom with a Jacuzzi tub, a king-size bed, twin beds or a king-size bed in the guest room, two sleeper sofas and will comfortably accommodate eight guests. The condo also includes a wet bar, a stereo sound system, a washer/dryer, a wood burning fireplace and a private balcony. The kitchen, dining room, living room, a sleeper sofa, one bedroom and one bathroom are on the 1st level. On the 2nd level is a bedroom, a bathroom and a loft with a sleeper sofa.

### Services offered at The Highlands at Sugar:

- The resort provides a towel exchange service that is available throughout the week.
- Complimentary housekeeping is available if guest is staying more than one week;
   otherwise, the service is only available upon request for a fee.

# Helpful information for your stay at The Highlands at Sugar:

- There is not a daily housekeeping service. Additional cleaning is available for a fee.
- Air conditioning is not provided in the units
- For traveling during the winter months, it is highly recommended that guests have four-wheel drive.
- Stairs are required to gain access to almost every unit. A ramp can be put in place for wheelchair access.
- All units come furnished with a washer and dryer.
- Office hours: Sunday through Thursday from 8:30 a.m. until 5:00 p.m. \$ Friday and Saturday from 8:30 a.m. until 6:00 p.m.

