

KNOW BEFORE YOU GO

The Highlands at Sugar
2173 Sugar Mountain Drive
Sugar Mountain, NC 28604
Phone: (828) 898-9601

Check-in: 4:00 p.m.

Check-out: 10:00 a.m.

The Highlands at Sugar Policies:

- No pets allowed
- Parking is offered onsite for one car per unit
- Smoking is permitted outside only, on property or on the unit's deck/balcony
- Reservations cancelled within 45 days of your date of arrival will result in a forfeit of your full deposit

The Highlands at Sugar Accommodations:

The spacious one-bedroom condos at The Highlands at Sugar feature fully-furnished kitchens, one bathroom with a Jacuzzi tub, a king-size bed, a sleeper sofa in the living room and will comfortably accommodate four guests. The condo also includes a wet bar, a stereo sound system, a wood-burning fireplace and a balcony (shared/private).

The spacious two-bedroom split level condos at The Highlands at Sugar feature fully-furnished kitchens, one bathroom with a Jacuzzi tub, a king-size bed, twin beds or a king-size bed in the guest room, two sleeper sofas and will comfortably accommodate eight guests. The condo also includes a wet bar, a stereo sound system, a washer/dryer, a wood burning fireplace and a private balcony. The kitchen, dining room, living room, a sleeper sofa, one bedroom and one bathroom are on the

1st level. On the 2nd level is a bedroom, a bathroom and a loft with a sleeper sofa.

The Highlands at Sugar Amenities:

- An enclosed heated pool
- A European-style hot tub
- An exercise room
- A Redwood sauna
- A recreation room
- Children's play area
- Shuttle service is offered from resort to Sugar Mountain base lodge, on weekends, during ski season.

Services offered at The Highlands at Sugar:

- The resort provides a towel exchange service that is available throughout the week.
- Complimentary housekeeping is available if guest is staying more than one week; otherwise, the service is only available upon request for a fee.

Helpful information for your stay at The Highlands at Sugar:

- There is not a daily housekeeping service. Additional cleaning is available for a fee.
- Air conditioning is not provided in the units.
- For traveling during the winter months, it is highly recommended that guests have four-wheel drive.
- Stairs are required to gain access to almost every unit. A ramp can be put in place for wheelchair access.
- All units come furnished with a washer and dryer.
- Office hours: Sunday through Thursday from 8:30 a.m. until 5:00 p.m. & Friday and Saturday from 8:30 a.m. until 6:00 p.m.

Here are some items you may want to bring for your stay at The Highlands at Sugar:

- Food to prepare
- Hiking gear: boots, a map, bug spray, etc.
- Ski equipment
- Golf equipment
- A vehicle with four-wheel drive, if traveling during winter months

Grocery stores near The Highlands at Sugar:

- Food Lion
- Lowes Food

When staying at The Highlands at Sugar, these are the items provided in your unit:

Bathroom items:

- Shampoo
- Conditioner
- Lotion
- Bath soap
- Toilet paper
- Bath linens

Kitchen items:

- Dishwashing liquid
- Dishwasher soap
- Paper towels
- Kitchen linens

Other:

- Laundry detergent
- Bed linens

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